

Status of Baltimore City Services

● Baltimore Development Corporation

The office is closed to visitors, but BDC is still operating.

● Baltimore Municipal Zoning Authority

All hearings are suspended.

Baltimore Police Department

● Police Stations

Public access to buildings is restricted.

● Reporting Crimes

As stations are closed, some crimes can be reported online: baltimorepolice.org/file-police-report

● BPD Officers

Police Officers continue their patrols & duties 24/7.

Board of Elections

● Office

The office is not open to the public.

● Primary Election

The primary election has been moved from April 28, 2020, to June 2, 2020.

● CAP Centers

CAP Centers are not open to the public, but staff can accept calls & BH20 applications via mail. For more info, visit bmorechildren.com/community-action-partnership

● Convention Center

No events are being hosted at this time.

Department of Housing & Community Development (DHCD)

● In-person plan reviews, licensing, & registration

These in-person services are suspended.

● Construction inspections

Department of Public Works

● Water Bill Payments

Pay **online** or by mail.

● Trash & Recycling

● Call Center (410-396-5398)

● Customer Walk-In Center

● Citizen Drop Off Centers & Quarantine Rd. Landfill

● Street Sweeping

Department of Transportation

● Charm City Circulator

Non-Disabled passengers should board at the back.

● Impound Lots for Towed Vehicles

You cannot retrieve towed vehicles at this time, but additional fees will not accrue.

● Ticketing of Vehicles

Ticketing for street sweeping parking violations and 48-hour parking violations is suspended.

Fire Department

● Public Education Events & CPR Trainings

● Emergency Response

Environmental Control Board

● Hearings

Hearings through the end of March are cancelled.

● Requests for Hearings, Fine Reductions, & Tax Sale Reviews

Written requests should be mailed to 1 N. Charles Street, 13th Floor, Baltimore, Maryland 21201, or emailed to ecb@baltimorecity.gov. No walk-ins.

Health Department

● Senior Centers

Programming is suspended, but participants in Eating Together can still pick up meals.

● Permit Applications

● BARCS Animal Shelter

Open by appointment only.

● Liquor Board

Renewal applications, supporting documents, & payment can be placed in a drop box outside the office (1 N. Charles Street, Suite 1500).

Mayor's Office of Employment Development

● Employment Centers

In-person services suspended, but customers can call during normal business hours for assistance.

Mayor's Office of Homeless Services

● Emergency Shelters

All shelters are sheltering in place.

● Street Outreach

Teams are redeployed to deliver food and supplies to persons in need.

● Redwood Street Office

Walk-in services are suspended.

Office of Equity & Civil Rights

● Outreach Events

● Complaints

Complaints can be made via phone (410-396-3141) or online: civilrights.baltimorecity.gov/file-a-complaint

● Office of the Inspector General

Hotline is functional (443-984-3476).

Recreation & Parks

● Programs, Facilities, & Rentals

Facilities are not open to the public with the exception of meal distribution - see below.

● Meal Distribution

Students can pick up a snack & dinner at over 40 centers - Visit bit.ly/38XqBp2 to find a site near you.

Sheriff's Office

● Evictions

Evictions have been halted at this time.

Symbols:		
● Unaffected	● Modified	● Suspended



Bernard C. "Jack" Young
Mayor

CALL 311 for information on a particular service or a service that is not listed.
For more information on COVID-19, visit coronavirus.baltimorecity.gov