

Status of Baltimore City Department of Housing & Community Development

Updated April 15, 2020

● **Community Services Emergency Response**

● **Construction & Trade Inspections** Utilizing real-time onsite video inspections

● **Dumping Investigations** Monitoring network of dumping enforcement cameras

● **Emergency Rehab and Repair** Emergency rehab repair needs managed on a case by case basis over the phone: (410) 396-3023

● **Expiring Licenses & Permits** Automatically extended for 30 days after conclusion of Maryland's State of Emergency

● **Grants Programs (CDBG & CCG)**

● **Homeownership Incentives Program**

● **Housing Rehab, Weatherization and Lead Hazard Reduction Case Work**

● **In-person** Permit applications, plan reviews, licensing, & registration

● **Inspections for Critical 311 Service Requests**

- Dangerous Structures (collapse, work without permit, defective porch, etc.)
- Demolition Violations
- Emergency Sewer Complaints
- Fire Protection (smoke or carbon detector not working, fire system, etc.)
- Major Systems Not Working (heating, ventilation, air condition, electrical, plumbing)
- Sanitation Complaints

● **Inspections for Non-Critical 311 Service Requests**

● **Land and Asset Management**

- Relocation and Property Closings on case by case basis

- Tax Sale Filings and Condemnation can be prepped, but cannot be filed

- Vacants to Value Applications accepted via email

● **Lien Releases**

● **LIGHT Intake and Assessment Unit** Application assistance for home repair programs available over phone and email: (410) 396-3023

● **Permitting** Available online and customers can call during work hours: (443) 984-1809

● **Plans Review** Available online and customers can call during work hours: (410) 396-3460

● **Project Finance and Development**

● **Re-inspection of Non-Critical code violation notices**

● **Rental Licensing, & Registration** Available online and customers can call during work hours: (410) 396-3575

● **Services Suspended by City Agencies (related to DHCD work orders)** Includes vacant building boarding, lot maintenance, rodent control, abandoned vehicle towing, and tree removal

● **Summer Food Service Program**

● **Tax Sale Prevention Services** Available by phone and email: (410) 396-3483



Bernard C. "Jack" Young
Mayor

Symbols: ● Unaffected ● Modified ● Suspended

CALL 311 for information on a particular service or a service that is not listed.
For more information on COVID-19, visit coronavirus.baltimorecity.gov