

Status of Baltimore City Department of Housing & Community Development (October 2020 Update)

● Community Services Emergency Response

● Construction & Trade Inspections

Utilizing real-time onsite video inspections

● Dumping Investigations

Monitoring network of dumping enforcement cameras

● Emergency Rehab and Repair

Emergency rehab repair needs managed on a case by case basis over the phone:
(410) 396-3023

● Expiring Licenses & Permits

Automatically extended for 30 days after conclusion of Maryland's State of Emergency

● Grants Programs (CDBG & CCG)

● Homeownership Incentives Program

● Housing Rehab, Weatherization and Lead Hazard Reduction Case Work

● In-person

Permit applications, plan reviews, licensing, & registration

● Inspections for Critical 311 Service Requests

- Dangerous Structures (collapse, work without permit, defective porch, etc.)
- Demolition Violations
- Emergency Sewer Complaints
- Fire Protection (smoke or carbon detector not working, fire system, etc.)
- Major Systems Not Working (heating, ventilation, air condition, electrical, plumbing)
- Sanitation Complaints

● Inspections for Non-Critical 311 Service Requests

● Land and Asset Management

- Relocation and Property Closings on case by case basis

- Tax Sale Filings and Condemnation can be prepped, but cannot be filed

- Vacants to Value Applications accepted via email

● Lien Releases

● LIGHT Intake and Assessment Unit

Application assistance for home repair programs available over phone and email:
(410) 396-3023

● Permitting

Available online and customers can call during work hours: (443) 984-1809

● Plans Review

Available online and customers can call during work hours: (410) 396-3460

● Project Finance and Development

● Re-inspection of Non-Critical code violation notices

● Rental Licensing, & Registration

Available online and customers can call during work hours: (410) 396-3575

● Services Suspended by City Agencies (related to DHCD work orders)

Includes vacant building boarding, lot maintenance, rodent control, abandoned vehicle towing, and tree removal

● Summer Food Service Program

● Tax Sale Prevention Services

Available by phone and email: (410) 396-3483



Bernard C. "Jack" Young
Mayor

Symbols: ● Unaffected ● Modified ● Suspended

CALL 311 for information on a particular service or a service that is not listed.
For more information on COVID-19, visit coronavirus.baltimorecity.gov